

# SCOTT N WRIGHT

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## Keynote

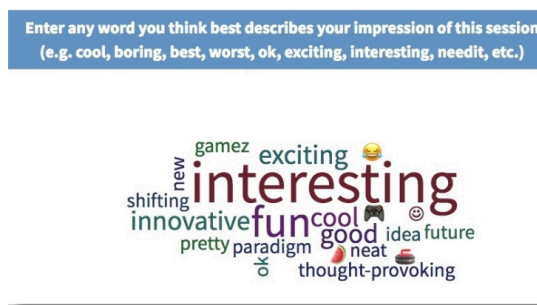
**“Improving productivity through a trust-based culture for virtual workplaces”**

## Abstract

As *artificial intelligence* automates an increasing number of routine tasks, there’s a risk of business professionals becoming simultaneously overwhelmed and complacent about their working relationships and decisions that impact risk and productivity. But unfortunately, technology can’t replace real *human* interactions. So, teams now need to be more intentional about guiding individuals on maintaining effective and efficient communications within a “rapid information sharing” environment.

In this uniquely practical session, Scott Wright shares lessons learned from years of experience helping trusted professionals face cyberthreats and challenging communication settings. Attendees will learn firsthand how to confidently manage their customers’ money and personal information in this new age of constant digital pitfalls. And with the strategic addition of bonus *live polling* and *gamification*, this session is refreshingly memorable for everyone.

***Some feedback from attendees, in a Wordcloud...***



## Learning Objectives

1. Discover the 5 types of individual relationships that impact the productivity of a team.
2. Master the art of “reflection under pressure” by knowing 3 key clues that help individuals at any level navigate the trickiest phishing emails and scams.
3. Develop a daily routine for staff effectively and safely manage any type of interaction.

## References

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